



Rutherford County, Tennessee

Human Resources Department

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Jeff Craig, Human Resources Director

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Dear prospective CareHere! Client,

I am pleased to recommend CareHere as your Onsite Medical provider for your family of employees. Our employees have come to value the onsite medical services highly. Many employees who have been with the county for a long time state this is the best benefit that they have ever received. Lives have been saved and illnesses have been caught and treated early for many of our employees. We have witnessed an increase in morale and employee satisfaction since the program started. Not only does the program save the employees time and money it also benefits the financial condition of the health plan.

As a self funded plan, the county has often been forced to infuse additional monies into the fund to keep it afloat. Since the implementation of the CareHere program we have seen our trend in health care costs decrease from about a 15-18% increase per year to a 2% increase. We have not had to put additional monies into the health fund nor have we had to increase premiums. In fact we have increased our reserves to over 5 months. We feel strongly that CareHere's emphasis on preventive care has played an instrumental part in the financial stability of our plan.

Rutherford County Government appreciates the professionalism and integrity of the CareHere management team. Although no program is immune from minor problems, CareHere acts swiftly and compassionately to address our concerns. Not only do I value the quick responsiveness of the CareHere team, as an employee I value the personal touch that this program brings. Employees spend less time in the waiting room, more time with the doctor, and return to work much sooner than when they go to a doctor in the network. It is rare for an employee to spend more than 5 minutes waiting to see the doctor at CareHere. The last time I went to a doctor in the network I waited for an hour in the waiting room and 20 minutes in the exam room before even seeing the doctor!

Employees value the convenient, no wait, free care they receive from this innovative program. I am very pleased with the impact that the program has had on our bottom line and encourage you to consider CareHere as your onsite medical provider.

Sincerely,

Jeff Craig
Human Resources Director
Rutherford County Government